



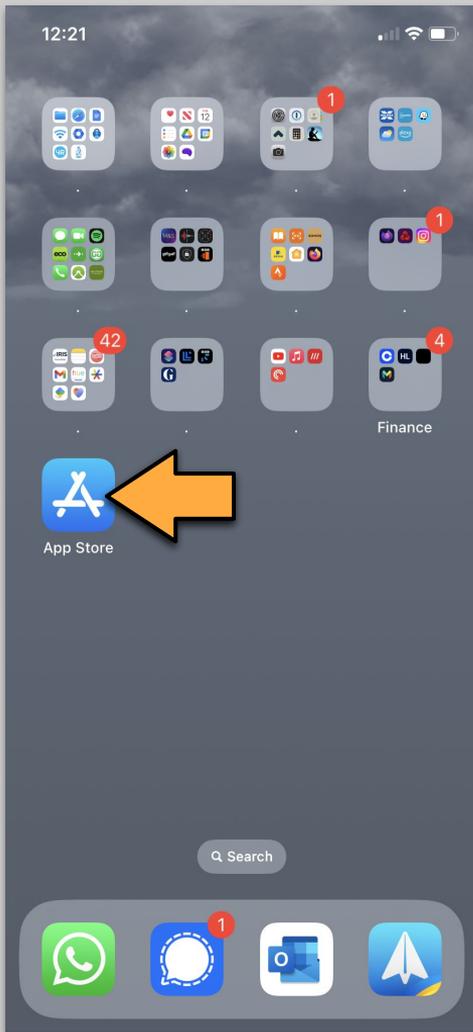
Step-by-step Installation guide

Withings Connect Assistant App

Start by selecting your device type:

[Apple iPhone / iPad \(App Store\)](#)

[Android \(Google Play\)](#)

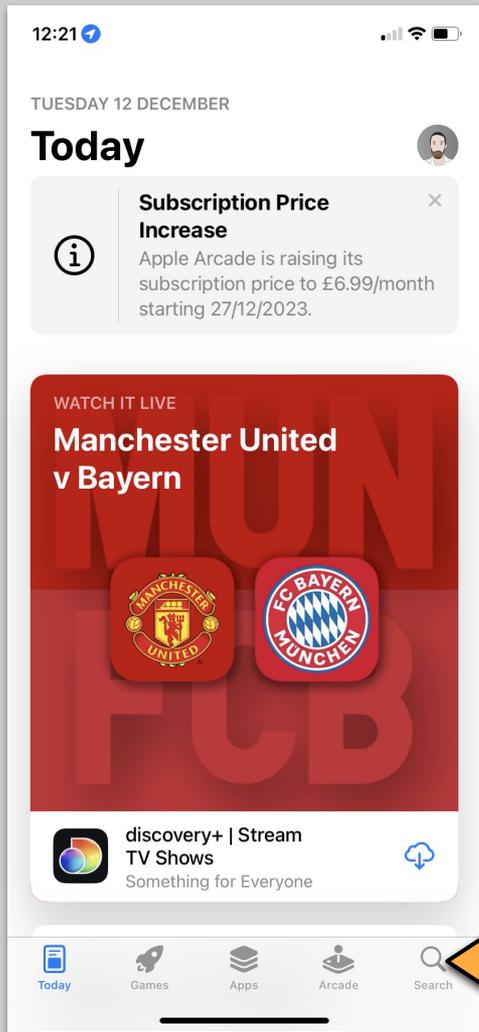


Apple - Step 1

Tap the App Store icon on your iPhone or iPad

Next →

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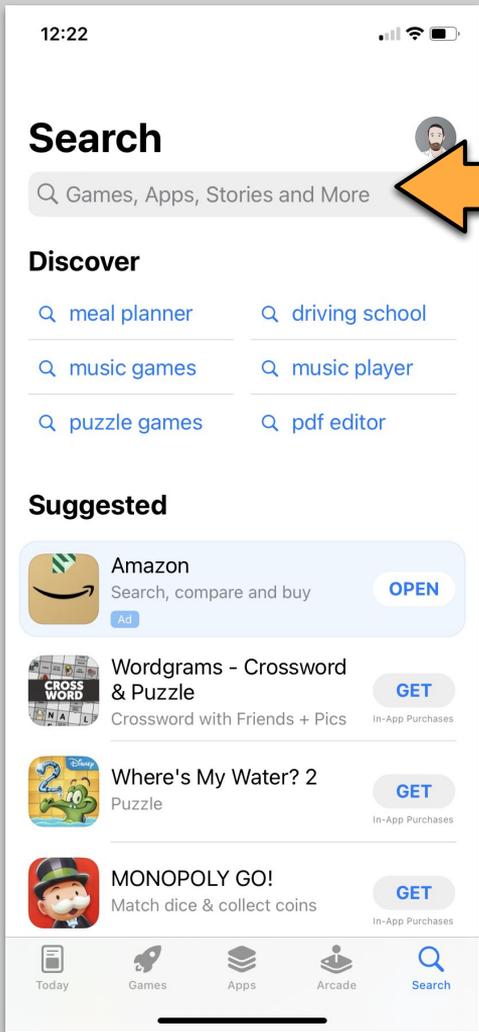


Apple - Step 2

Tap on the Search icon on the bottom of the screen

Next →

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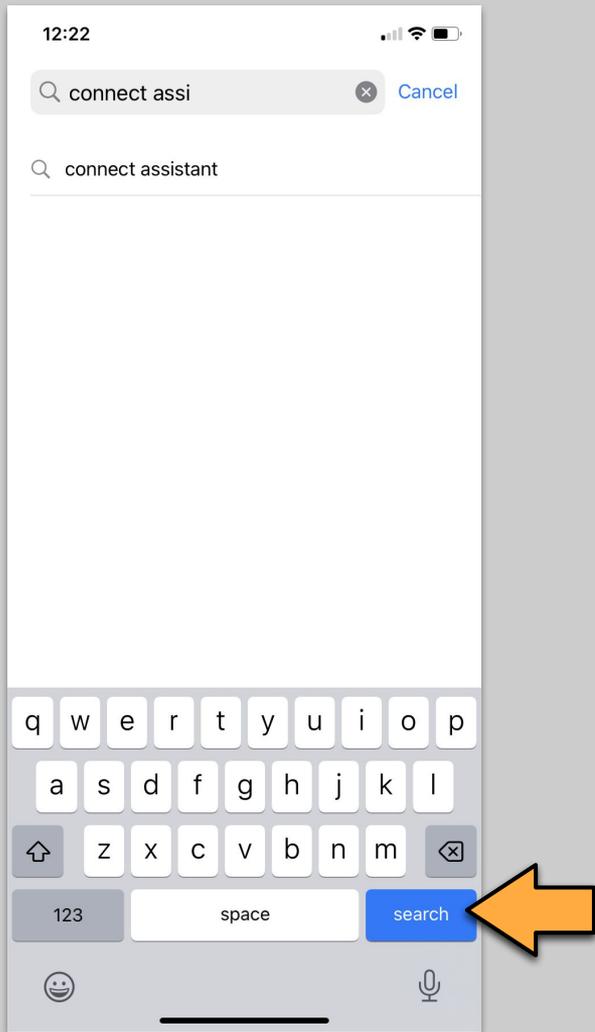


Apple - Step 3

Tap on the Search text input box

Next →

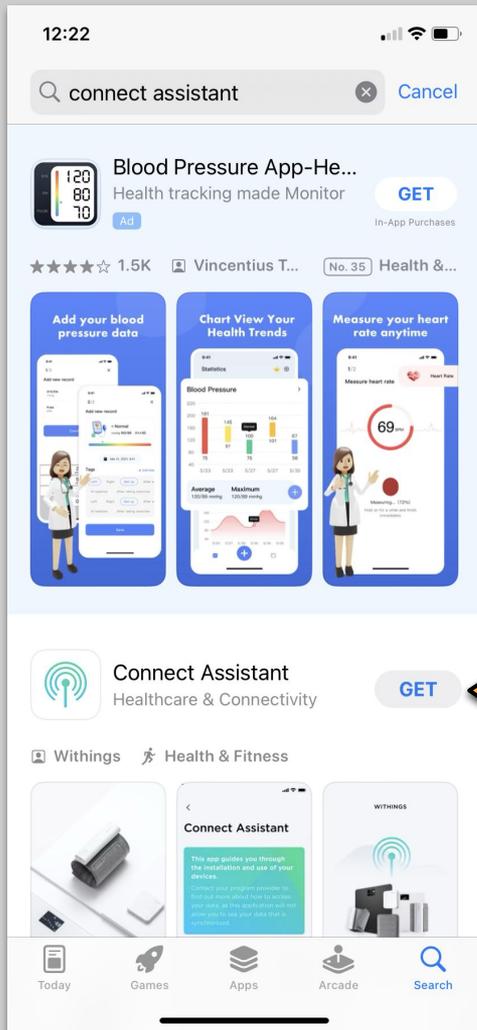
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Apple - Step 4

Type “connect assistant”,
then tap the ‘Search’ button.





Apple - Step 5

Select the “Connect Assistant” app.
Tap the associated “GET” button.

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12:23



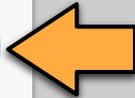
WITHINGS



Connect Assistant

This app is intended for users who received their products from a remote program such as medical program, or health program.

Continue

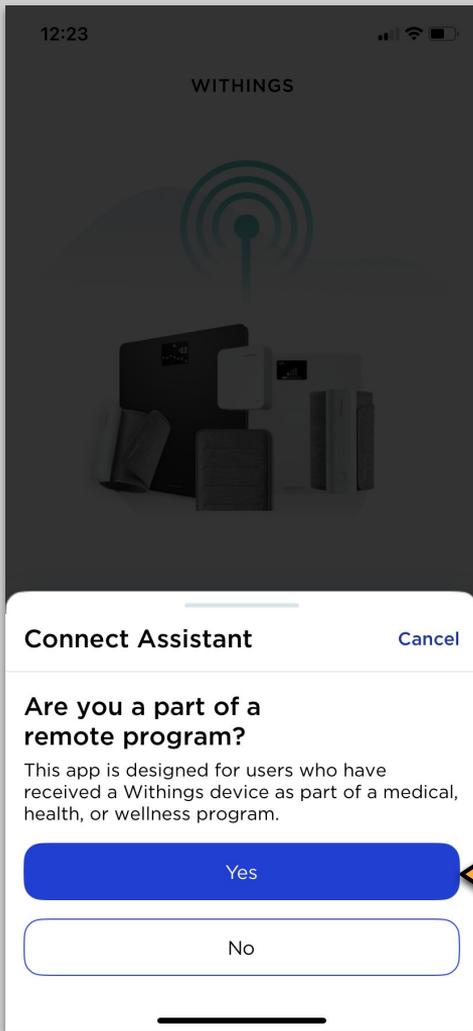


Apple - Step 7

When the app launches
tap "Continue"

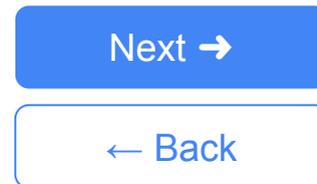
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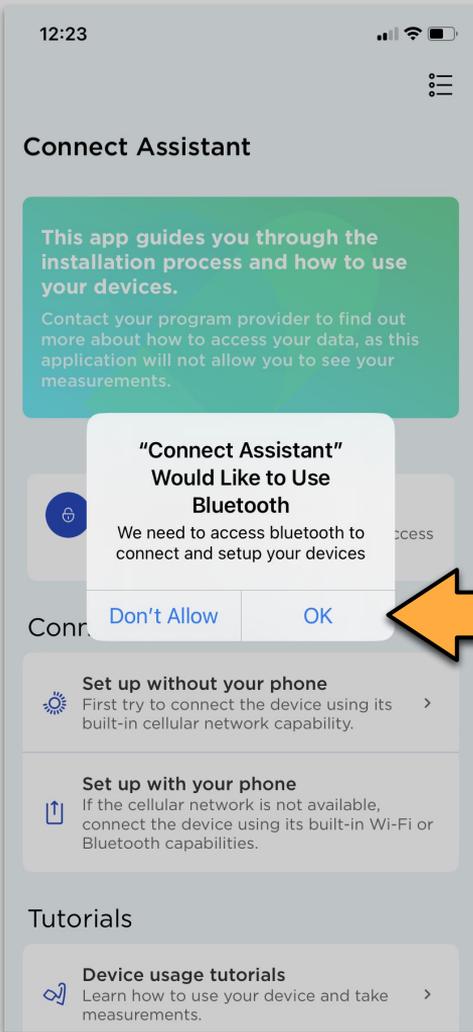
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Apple - Step 8

Tap “Yes”





Apple - Step 9

Tap "OK" to allow the app to use Bluetooth, so that it can communicate with the sleep sensor.

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12:23



Connect Assistant

This app guides you through the installation process and how to use your devices.

Contact your program provider to find out more about how to access your data, as this application will not allow you to see your measurements.

Connect your device

Set up without your phone

 First try to connect the device using its built-in cellular network capability. >

Set up with your phone

 If the cellular network is not available, connect the device using its built-in Wi-Fi or Bluetooth capabilities. >



Tutorials

Device usage tutorials

 Learn how to use your device and take measurements. >

Data synchronization tutorials

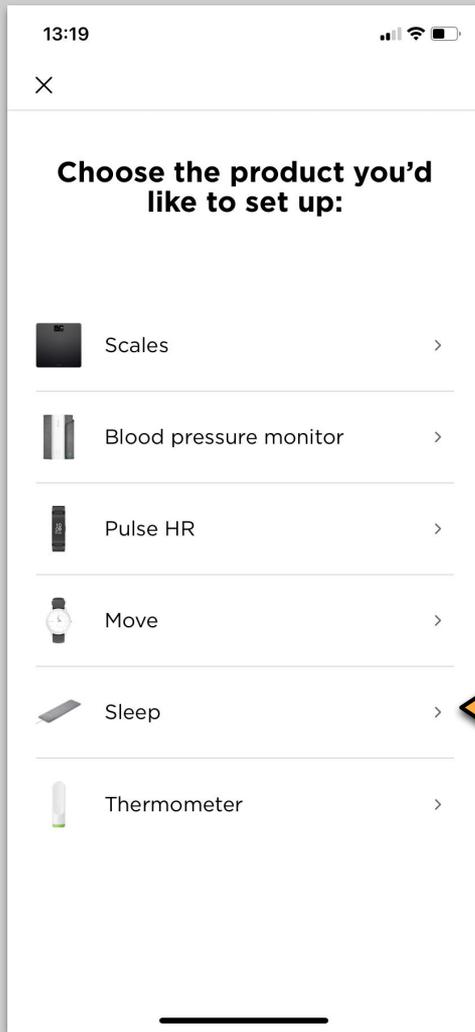
 See how your data is synchronized with built-in Wi-Fi or Bluetooth capabilities. >

Apple - Step 10

Tap “Set up with your phone”.

Next →

← Back



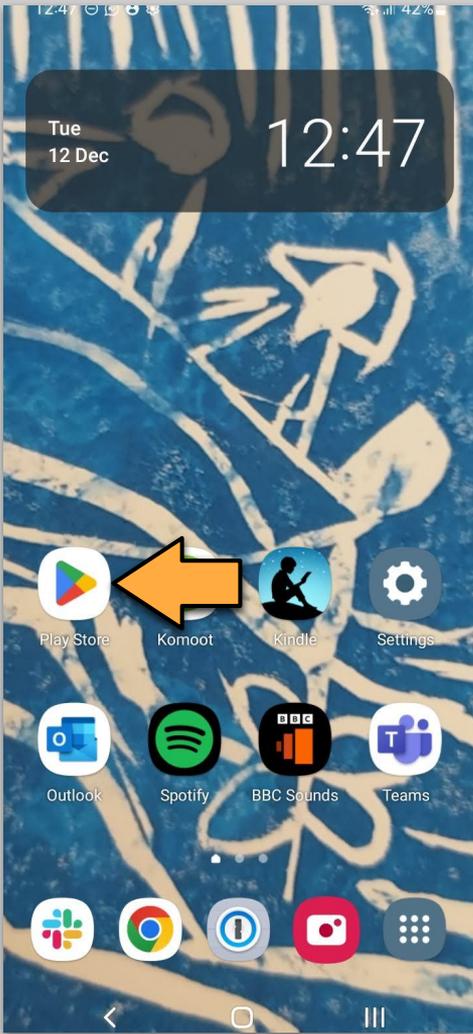
Apple - Step 11

Tap "Sleep".

Then follow instructions on the screen to complete.

Finish!

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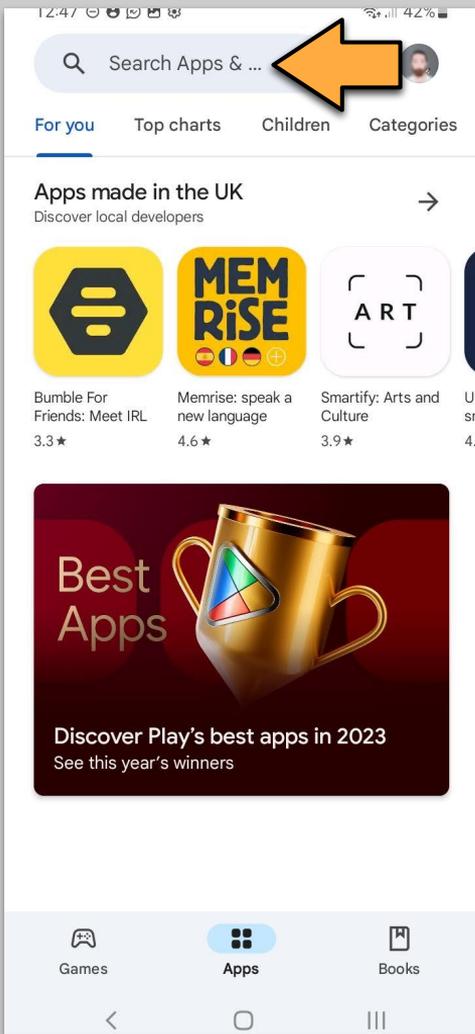


Android - Step 1

Tap the **Play store** icon on your android phone or tablet

Next →

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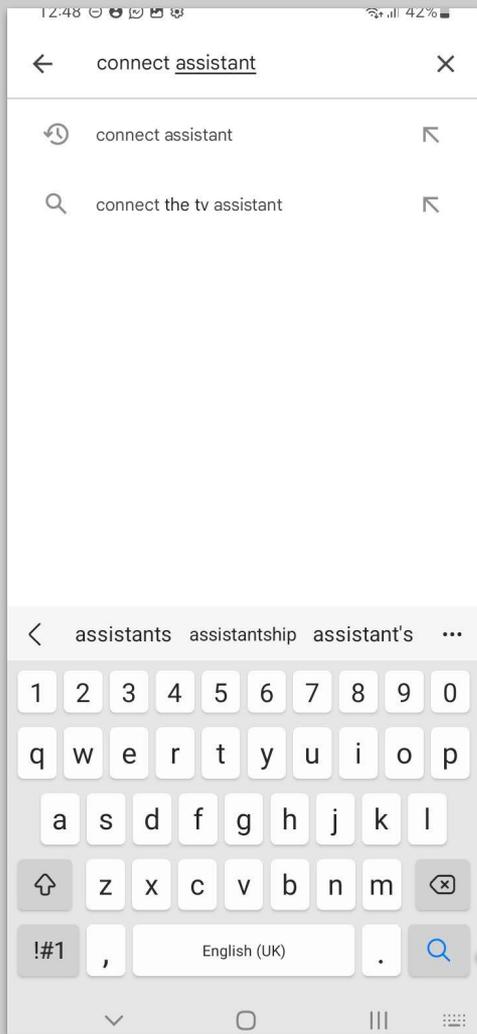


Android - Step 2

Tap the **search input box**

Next →

← Back

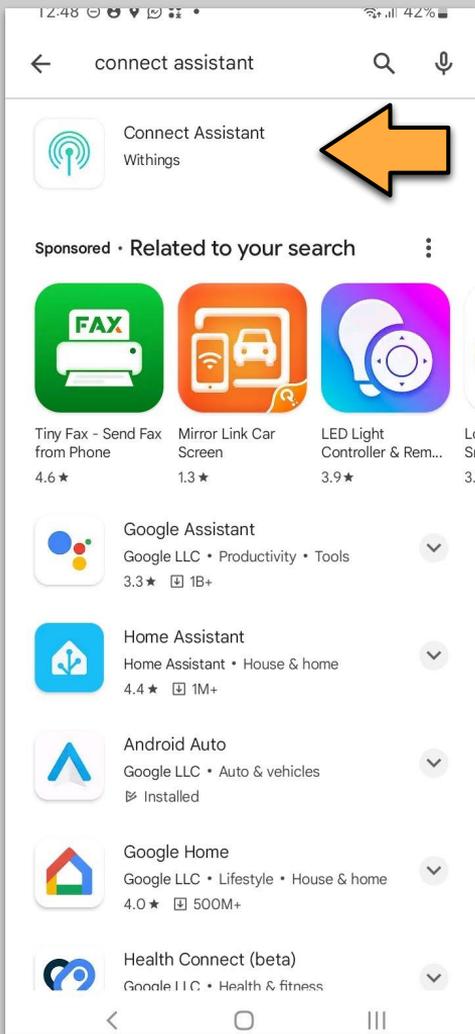


Android - Step 3

Type “**Connect Assistant**” and then tap the **search** button on the keyboard.

Next →

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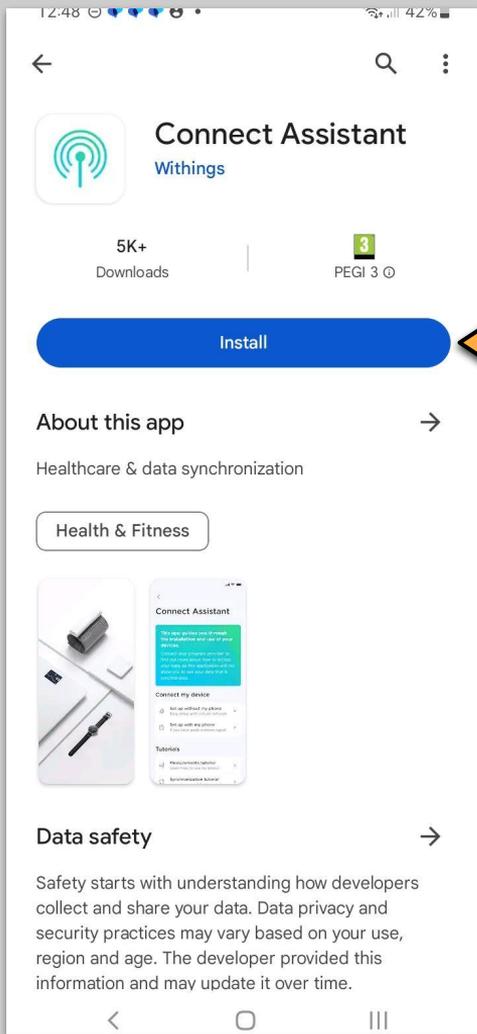


Android - Step 4

Tap on the “**Connect Assistant**” app with the green and white logo

Next →

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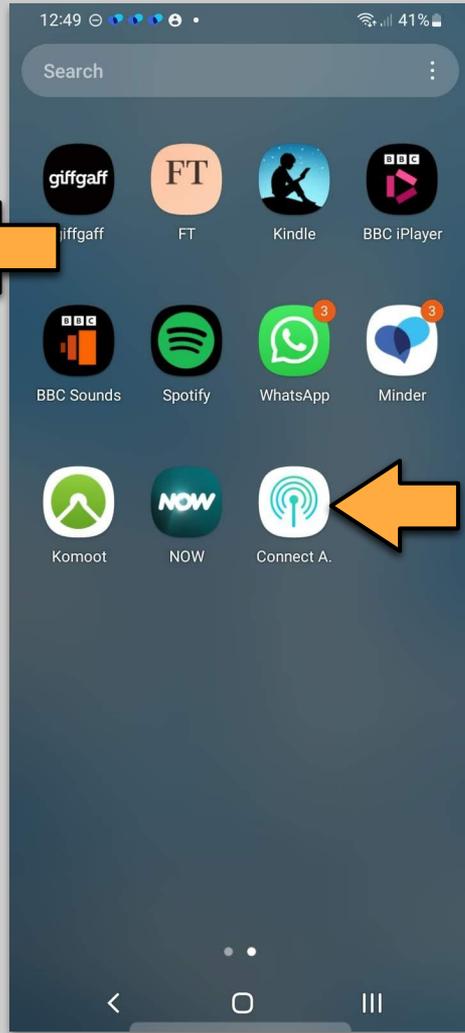
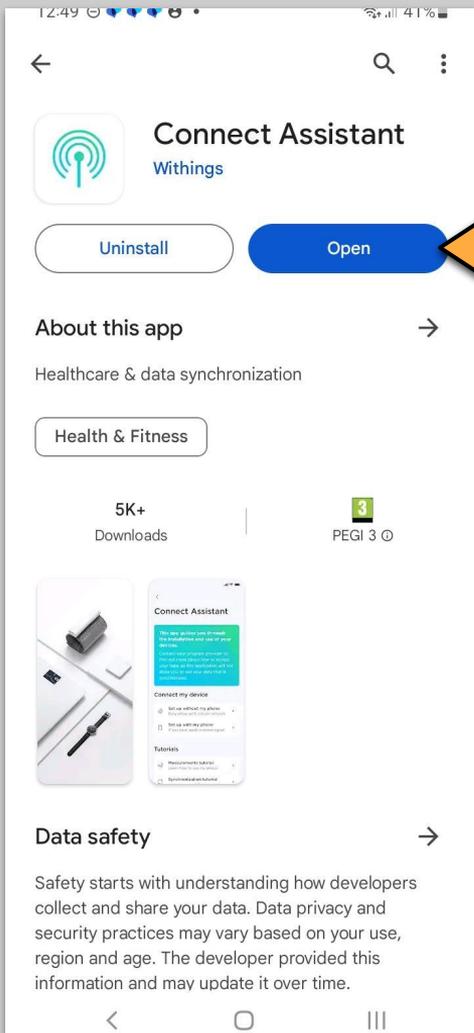


Android - Step 5

Tap on “Install”

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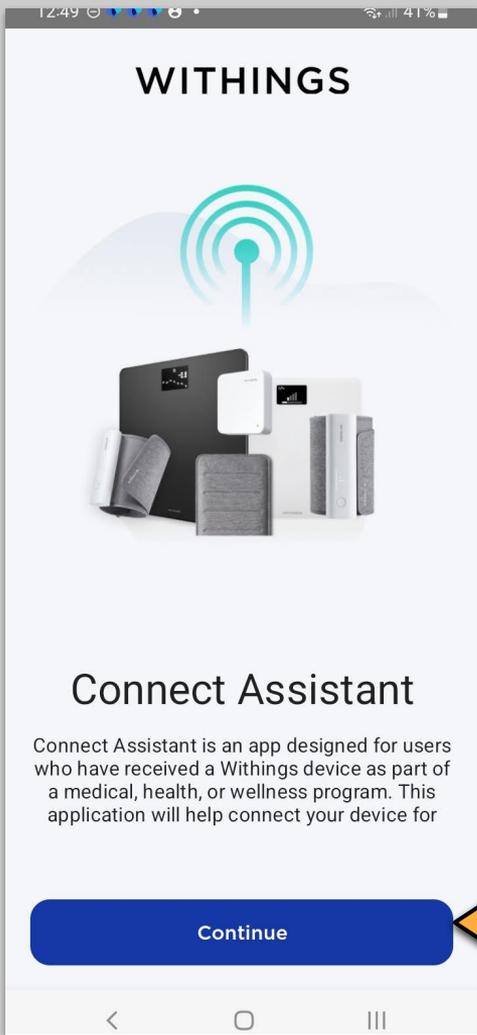
Android - Step 6

Tap on **“Open”**

Or locate and tap the new **“Connect A”** icon on the home screen.

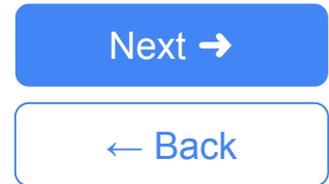
Next →

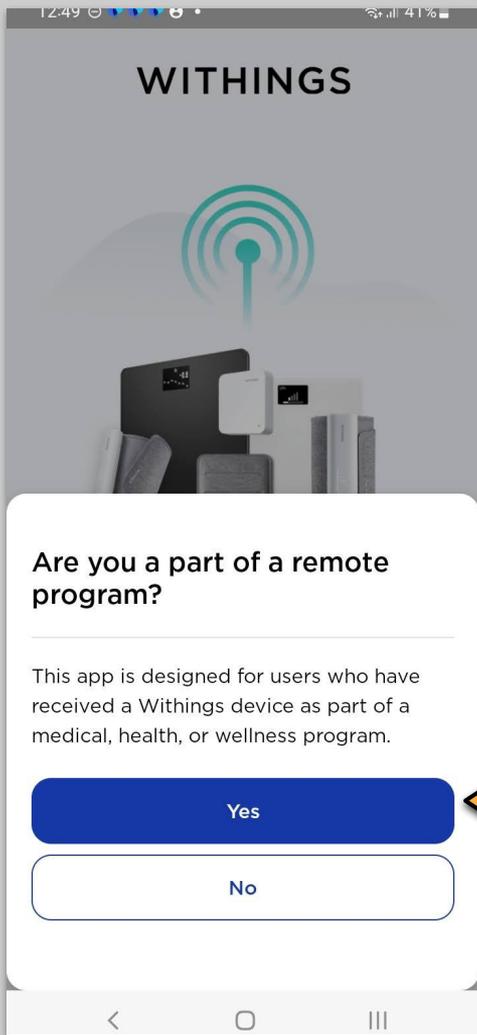
← Back



Android - Step 7

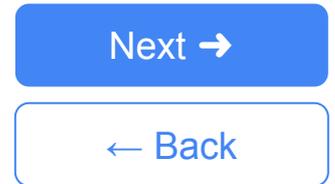
Tap on **“Continue”**

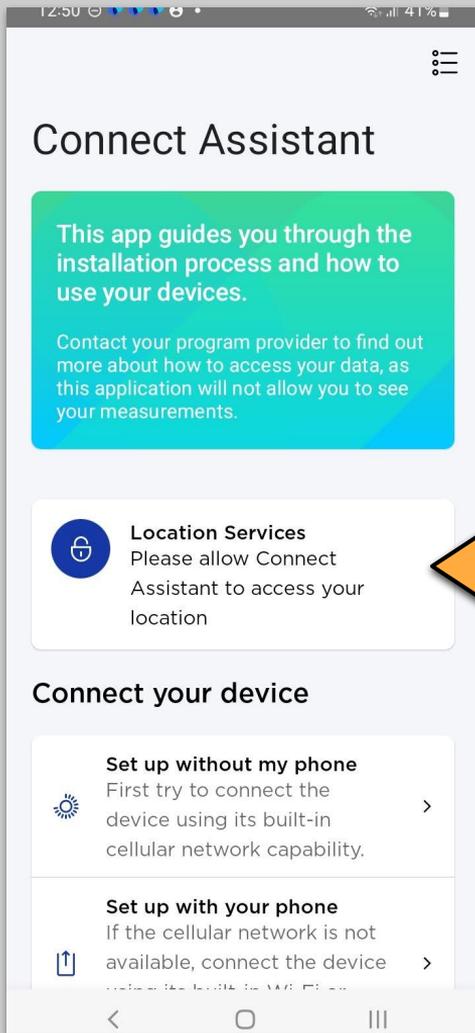




Android - Step 8

Tap on **“Yes”**





Android - Step 9

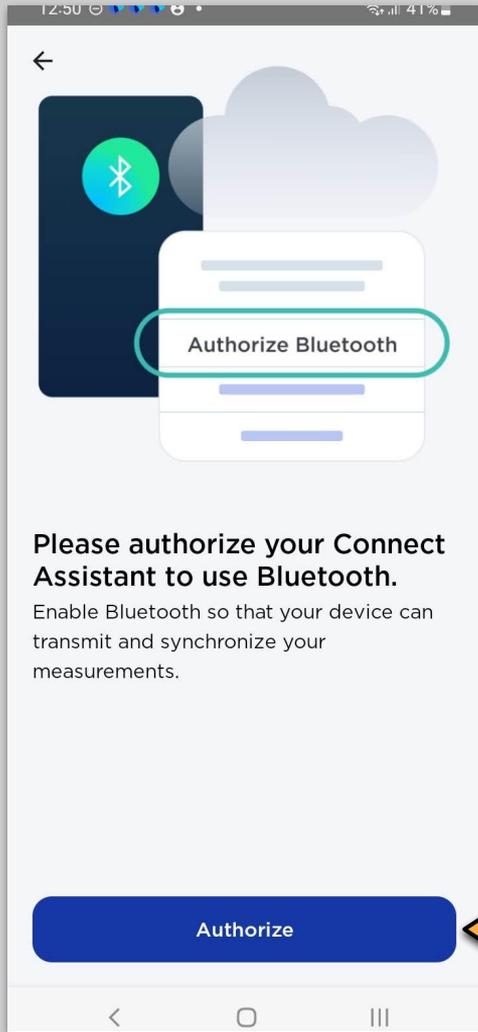
Tap on “**Location Services**”

Next →

← Back

Android - Step 10

Tap on **“Authorize”**

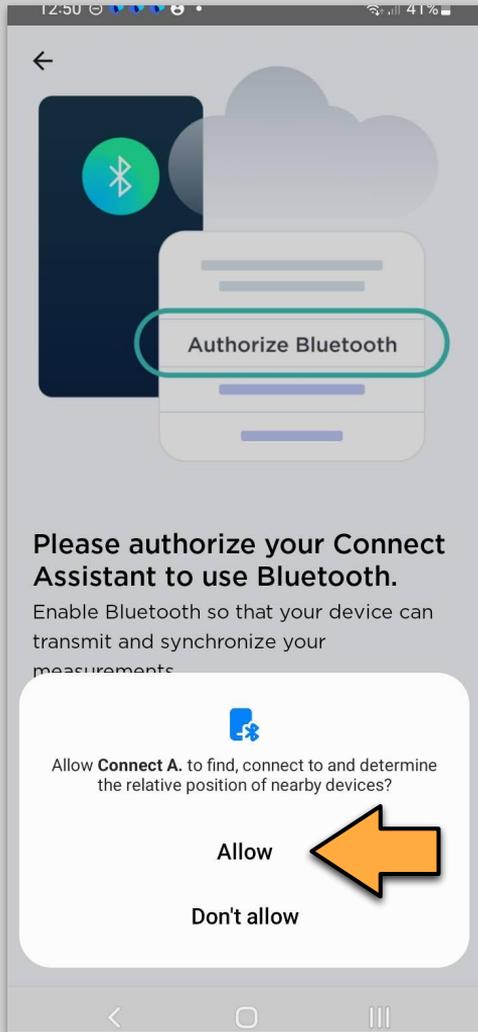


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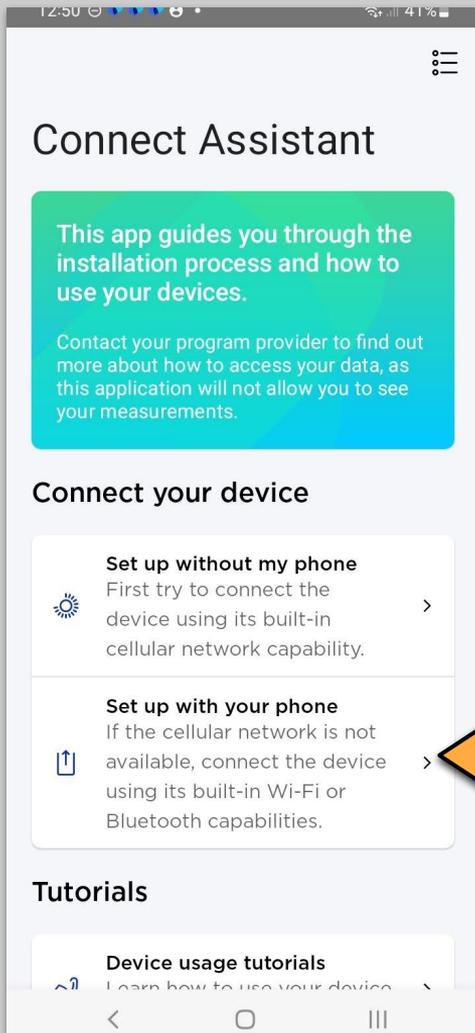
Android - Step 11

Tap on **“Allow”**



Next →

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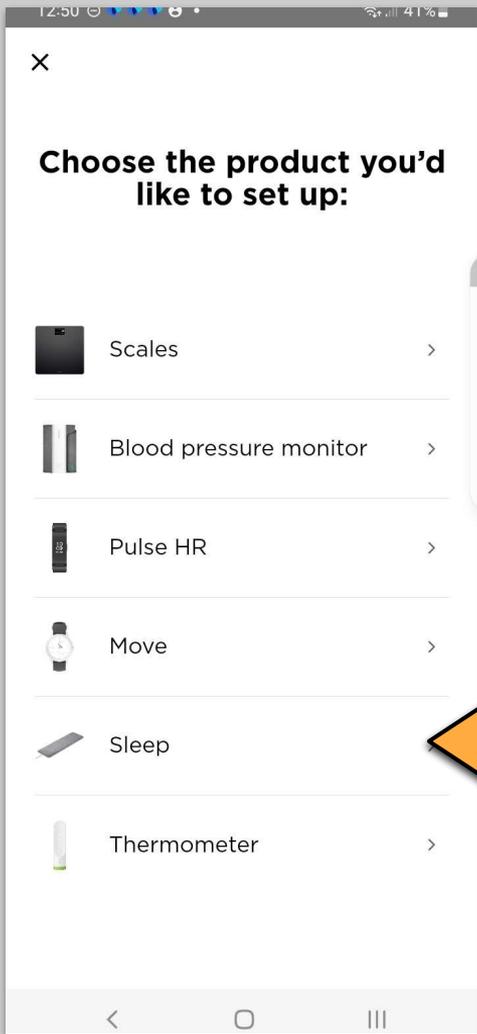


Android - Step 12

Tap on “**Set up with your phone**”

Next →

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Android - Step 13

Tap on **“Sleep”** and then follow on screen instructions to complete set up.

Finish!

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